

Nebraska Division of Behavioral Health (DBH)
Statewide Quality Improvement Team (SQIT)

December 4, 2013
2:00-4:00 p.m. (CST)
DBH/Live Meeting
Meeting Notes

I. Welcome and Attendance

Heather Wood

Heather welcomed everyone to the meeting and introductions were made.

Region 1:	Barb Vogel and Laura Richards
Region 2:	Teresa Ward, Kathy Seacrest, and Nancy Rippen
Region 3:	Ann Tvrdik and Joleen Stacher
Region 4:	James Alderman
Region 5:	Patrick Kreifels and Linda Wittmuss
Region 6:	Joel Case
Magellan:	Lisa Christensen and Patti Ryan
Center Pointe	Christine McCollister
DHHS - Division of Behavioral Health:	Heather Wood, Blaine Shaffer, Carol Coussons de Reyes, Cody Meyer, Cynthia Harris, Maya Chilese, Mikayla Kuhlen, Robert Bussard, Sheri Dawson, Susan Adams, Teresa LaFon

II. Review of Agenda & Minutes

Heather

1. Heather Wood reviewed the agenda. The day's focus was on:
 - Consumer Survey Update: This included the 2013 Report Results, Questionnaire Review, and Discussion on the Time Frame for the 2014 Study.
 - Consumer Education-QI Handbook-Cynthia Harris
 - Continuous Quality Improvement Program Plan FY13/14-Heather Wood
 - Next Steps
 - Meeting Close
2. Meeting Notes for the September 4, 2013 SQIT were approved.

III. Consumer Survey Update

Heather

1. Heather guided the group through a PowerPoint presentation of the results from the Consumer Survey. The presentation of the survey was broken down into the following areas:
 - a. 2013 Adult Survey Results
 - b. Adult Physical Health Factors
 - c. DBH Added Questions
 - d. Adult Survey Mode Experiment
 - e. Youth Survey Results

Time was allowed to discuss the results of the Consumer Survey. Copies of the brochure explaining the Survey is available and can be found on the website at

[http://dhhs.ne.gov/behavioral health/Documents/Consumer-Survey-13.pdf](http://dhhs.ne.gov/behavioral%20health/Documents/Consumer-Survey-13.pdf)

2. Heather talked about what types of questions that were contained within the 2013 Adult Survey and the 2013 Youth Survey.
3. Information in regards to the process of producing the 2014 Consumer Survey was given. Heather asked if there were any questions in regards to the content of the Survey and there were none. Heather asked if the group had any recommended changes for the 2014 year, no suggestions were proposed.
4. The Reports that break down the results of the 2013 Survey by Region will be distributed to Region Quality Improvement Coordinators.

IV. Consumer Education

Cynthia Harris

1. The SQIT Handbook is in its final stages and following are the most recent updates to it:
 - a. Updated Program Plan has been placed in it.
 - b. Resource and Contact Page has been added.
 - c. SQIT Application has been added.
 - d. The Foreword from the beginning of the Handbook was placed in the back of the book as an Appendix which allows it to remain a "Living Handbook".

The next stage will be to move the Handbook to the DBH Website. A PDF copy of the SQIT Handbook can be emailed to SQIT members upon request.

V. Continuous Quality Improvement Plan

Heather

1. Performance Measurement Updates were mentioned and Heather asked for ideas from everyone in regards to, "how can we use the templates that have been developed to best serve our Regions". If you have any more ideas in regards to the Performance Measurement Updates and the CQI Templates that have been developed, please let your Regional QI Representative know.

VI. Adjournment and Next Meeting

Heather, Group

1. The next SQIT meeting will be held on Wednesday, March 5, 2014 from 2:00-4:00 pm (CDT).
2. Does anyone have any ideas for the SQIT Agenda for the March meeting or for the upcoming 2014 Year? Please let anyone on the Data Team know your thoughts for future agenda items.
3. Meeting was adjourned at 4:00 pm. (CDT)